



17 December 2010

European Union (EU) Customs Requirements
Toll Dnata Notice to Industry

Recently, industry has been made aware of imminent changes to the EU Customs Import reporting requirements. These changes apply to all shipments either destined to, or transiting through, the 27 member states of the European Union (EU) as well as Norway and Switzerland. These changes come into force as of January 1st 2011.

Under these new rules, all airlines will be required to provide full cargo profile information to the appropriate Member State Customs Authorities at least four hours prior to the arrival of the aircraft into the first EU port.

The cargo profile information required includes detail such as AWB number, weight, description and accurate commodity description, for each House AWB and Master AWB uplifted irrespective of how the freight is tendered for shipping.

In order to comply with these requirements, Airlines handled in Australia by Toll Dnata will require all forwarders to provide Master and House AWB information for EU destined shipments electronically. These electronic messages (FHL Version 4 and FWB Version 16) must be received by our freight management system (TDACS) before the freight is presented for acceptance.

To assist industry in complying with the new EU reporting requirements the following options for providing such data are:

1. Direct from your host system to ours.
2. Through the SUBMIT FHL and SUBMIT FWB functions on Toll Dnata web site - These services are free of charge and available to all forwarders at <http://trackit.tolldnata.net>.

Failure to comply with these requirements will result in your shipment NOT being accepted for carriage at Toll Dnata Cargo Terminals, until full compliance with EU reporting requirements has been confirmed.

Lastly, we do understand that some forwarders have self-reporting capabilities with EU Customs. However, because shipments may travel on more than one flight/date, and because it is the carriers' responsibility to report specific House AWB information under this scenario, we, on the carrier's behalf, will require the above-mentioned information even for self-reporters.

In closing, Toll Dnata advises that the above requirements become effective **Monday, 27th December** at Toll Dnata Cargo Terminals for all shipments destined for the EU, Norway and Sweden. This should allow for compliant reporting for cargo arriving into EU to meet the 01 January, 2011 deadline. We have been advised that compliance will be strictly enforced and non-compliance penalties will result.

Thank you in advance for your cooperation.

Toll Dnata Management